

## Stadium Stomp MCG 2020 - Event Postponement

# FAQS

## Why has the MCG event been postponed?

With the Australian and Victorian Government's ban on mass gatherings to reduce the spread of COVID-19 (Coronavirus), Stadium Stomp had no choice and a social responsibility to postpone Stadium Stomp MCG due to be held at the MCG on Sunday 5 July.

## What happens to my ticket for Stadium Stomp MCG?

Your ticket will be automatically transferred to the replacement event. There is no need for you to take further action at this point.

## When will we have a replacement event?

It is unclear how long this restriction on public gatherings will be in place. We ask for your continued patience as we work with both the MCG and our charity partner, the Emergency Services Foundation, to ascertain this. As soon as a replacement event is confirmed, we will let you know via email and our social channels (Facebook, Instagram and Twitter).

#### What if I cannot attend on the replacement event?

Whilst our event T&Cs state a no-refund policy, please rest assured, if a transfer to the replacement event just won't work for you, we will provide alternatives including a refund (minus a \$10 admin fee). We understand times are tough, not just for event organisers like us, but for many people in our community. Please be patient and wait until the replacement event is announced.

#### What happens to my pre-purchased merchandise?

Pre-purchased merchandise was ordered according to pre-sales so cannot be refunded. We will be posting out these items free of charge to your nominated address. If you'd like to check or update your address details please log into your <u>ACTIVE Account here</u> and once in click on EDIT REGISTRATION to update or view your information.

#### What happens to my fundraising?

Live fundraising pages will remain open until 1 January, 2021 and will be linked to the replacement event date once announced.

#### Will other Stadium Stomp events be postponed?

All our scheduled Stadium Stomp event dates have now been affected. The delay in rescheduling is understanding the possibility that if we move too soon, restrictions may still be in place for the replacement dates. We are monitoring the situation closely and working through contingencies for the most viable and socially responsible option(s) for our participants.

Thank you for your support and understanding as we work through this unprecedented situation. Stay safe, we're all in this together!